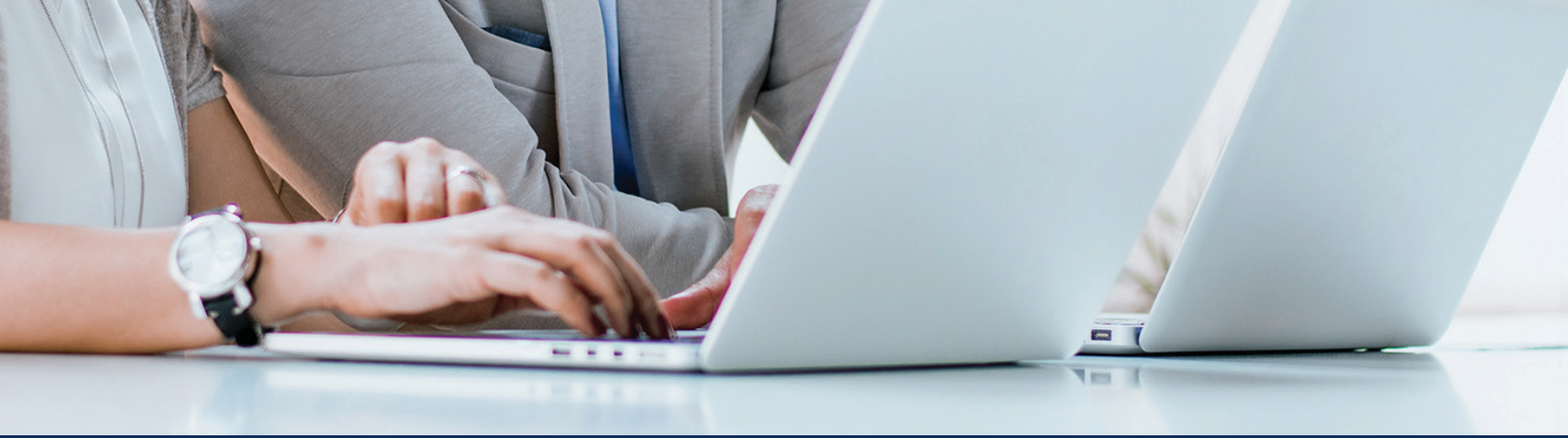




Reimbursement
expertise your home
infusion pharmacy
can rely on

Revenue Cycle Management Services



Full billing services

You've supplied the meds, supplies and services that your patient needs, but now you need to make sure you get paid. For many home infusion pharmacy providers, revenue cycle management simply isn't a core competency – nor should it be.

With Brightree, we offer a suite of full billing and collection services that efficiently streamline your billing. You focus on your patients, we'll focus on getting you paid

From creating complex home infusion claims to bettering performing AR and payment ratios, we put our analytical expertise to work to work to reveal new visibility into your pharmacy performance.

And this is nothing new for us. For more than a decade, we've provided in-house services that minimize the need to hire, train and manage billing personnel while maximizing profitability. Our team of home infusion billing experts are also experts on your Brightree system and how to optimize it.

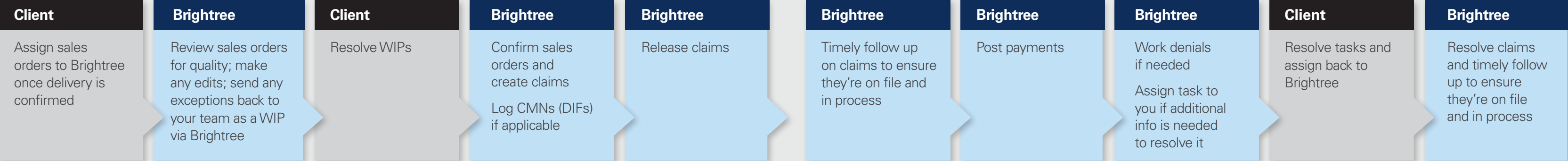
You understand that home infusion reimbursement is more complex than any other area of healthcare reimbursement — and so do we. That's why we bring you best practices for billing processes from the start – at implementation. In fact, you'll have a Revenue Cycle Management team, including highly trained home infusion reimbursement experts, who are accountable to you from sales order confirmation through account resolution. Whether it's reviewing each payer's contract details to ensure all billable items are correctly captured and billed, managing your key performance indicators, or actively following up on all outstanding claims until the invoice is zero, **our Revenue Cycle Management team helps you:**

- Optimize net revenue
- Maintain a low DSO and accounts receivable aging
- Minimize denials and write-offs by performing detailed audits on billing and AR activity
- Maintain a healthy cash to net revenue
- Post payments accurately

Bonus benefits

- Special rates and ongoing enrollment for eClaims, ERA, and electronic fax services
- Complementary user license for all Brightree RCM activity
- Reduced rates for on-site consulting and training
- Work with your team to collect necessary documentation to complete audits

From order to resolution





And that's not all

Our optional intake management services streamline this key area of your revenue cycle

- **Insurance investigation** is conducted to determine all possible coverage for each segment of home infusion therapy (drug, supplies, equipment, and services if applicable) and to determine the requirements for each patient to ensure maximum reimbursement.
- **Documentation** is created including a Medicare ABN, if applicable, and other new pharmacy patient forms related to insurance/reimbursement.
- **Insurance verification** and benefit check is performed electronically for orders assigned to Brightree. The insurance verification is noted within the patient account and the patient's insurance is properly updated.
- **PAR obtainment** is initiated (if the payer does not stipulate that a clinician/ referring physician must do so) for services that require prior authorization.

If you're ready to see what our highly trained home infusion billing experts can do for you, we're ready to show you.

Contact us at: brightree.com/rcm | 1.833.916.1554

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